

LAS PERGOLAS VILLA RURAL – HOUSE REGULATION

Las Pergolas Villa Rural

www.villapergolas.com

Camino Lugar de Abajo 2

E – 35572 Tías, Las Palmas

1. GENERAL PROVISIONS

These Regulations constitute an integral part of the lease and conforming to its terms is a prerequisite for staying in *Las Pergolas - Villa Rural*. Failure to comply with its provisions may result in the termination of the rental agreement, the loss of the sum paid as consideration and the application of penalties or the request for damages, among other things with a consequent reduction or loss of any sum paid as security deposit.

Guests must comply with rules of conduct such as to comply with principles of decorum and respect for other guests, the neighbourhood as well as any other third party possibly involved in any capacity. Guests are required to notify the property of any discussions or complaints between guests themselves or from neighbours or other third parties as soon as possible.

2. USE OF THE PROPERTY IN GENERAL

You are responsible for the property and are expected to take all reasonable care of its furniture, pictures, fittings and effects, in or on the property. You must leave them in the same state of repair, and in the same clean and tidy condition at the end of the rental period as at the beginning.

Parties of any kind are prohibited. Any meetings will have to comply with what provided in terms of noise, neighbourhood and visits.

All facilities, appliances, accessories and furnishings of *Las Pergolas* are for exclusive use within the property and cannot be removed for any reason, not even temporarily.

Photos and videos inside the property are permitted for private use only. Any commercial use (for example for advertising or commercial purposes) of images of the villa or its facilities, appliances, accessories and furnishings, must be authorized in advance and will be subject to different conditions, including economic ones, with respect to the tourist rental.

3. USE OF COMMON PARTS

Las Pergolas has numerous areas made available to the common use by guests. Guests are therefore required to use them in accordance with their destination, for a reasonable time and, where appropriate, allowing their simultaneous use by other guests. It is not possible to book, reserve or occupy the common areas in any way, as they are left to everyone's availability based on the order of arrival.

Once used, the common areas must be left clean and tidy for better usability by others. In particular, in the kitchen, pots and dishes must always be washed after their use.

Common areas cannot be cluttered with personal items such as, for example, laundry hanging out to dry. Special drying racks are available for each apartment and must be used only in the areas for the exclusive use of the apartments themselves.

4. NOISE AND NEIGHBORHOOD

Guests must minimize noise in order not to disturb other guests or the occupants of the neighboring properties, with particular reference to night hours (23:00 - 08:00).

5. MINORS

Las Pergolas is not suitable for children under 12 years of age. Guests are responsible for the safety and security of minors at any time, as well as for any behavior that may disturb other guests or the neighborhood or damage the structure.

6. VISITORS

Guests are not allowed to receive external visitors during their stay. Only people who have been indicated and registered at the time of booking and check-in are allowed to access the property.

7. ENVIRONMENT AND ENVIRONMENTAL LEGISLATION

Given the desert climate, water for human consumption is produced through desalination plants that involve a considerable environmental impact. It is therefore up to the guests to make a conscious use of it, trying to limit its waste as much as possible.

Lanzarote, a Biosphere Reserve, enjoys a landscape protected by numerous environmental regulations. The island, and consequently, *Las Pergolas*, including its garden, is rich in natural assets protected according to such regulations. The removal of such materials, including sands or lava stones, apart from denoting a lack of environmental awareness, may result in violation of regulations, including of a criminal nature. At the airport or at other island exit points, checks may be carried out in order to prevent and suppress such behavior.

8. PARKING

The spaces available next to the main entrance of *Las Pergolas* can be used freely by guests at any time. However, also to facilitate their use by everyone, it would be preferable to use them for loading and unloading operations, then taking the vehicles to spaces, even if a little further away, which are still easily accessible on foot. In particular, several parking spaces are available and normally free in the nearby Camino Berriel (first street on the right going down towards Arrecife from the main entrance) or in the private road that runs along the north wall of the villa.

9. WASTE AND RECYCLING

Separate waste collection applies in Lanzarote. Guests are required to comply with the provisions on collection as made available within the villa.

10. SECURITY

Whenever guests leave *Las Pergolas*, it is their responsibility to ensure that all windows and doors are closed / locked, in order to ensure the safety of the property and prevent damage.

Guests must turn off lights, fans and appliances when they are not in use, also for energy saving reasons.

11. ANIMALS

Pets are not allowed.

12. DAMAGES AND BREAKAGES

All damage and breakages must be reported to the property immediately.

13. SMOKE AND FIRE

Smoking is not permitted in the interior spaces of *Las Pergolas*. Cigarette butts must be placed in the appropriate ashtrays and not thrown on the ground.

Smoke detectors and alarms are controlled remotely and must be kept in good working conditions at all times. You must not remove, displace or manipulate any of them at any time. Should you note any indication of manipulation, malfunctioning or displacement, you must advise the personnel of *Las Pergolas* immediately.

The fireplace at the apartment Teguisse cannot be used at any time.

The use of barbecue facility is permitted, provided that you must make sure the fire is extinguished before going to bed or leaving the property. Please only use coal and other barbecue products on sale on the market as authorized products and do not burn any other materials.

Never leave the fire unattended.

The use of candles inside *Las Pergolas* is strictly prohibited. Any candle that may be present in the house is for decoration purposes only and must not be lit at any times.

14. EMERGENCY CONTACTS

In case of emergency connected with *Las Pergolas*, the main contact numbers are as follows:

- Single emergency number (police, health, firefighters): 112
- Guardia Civil: 062
- Policia Nacional: 091
- Policia Local: 092
- Arrecife Fire Brigade: +34 928 816 312
- *Las Pergolas'* personnel numbers: +34 618 643 558 or +34 669 628 987