

## LAS PERGOLAS VILLA RURAL – PRIVACY NOTICE

Las Pergolas Villa Rural  
www.villapergolas.com  
Camino Lugar de Abajo 2  
E – 35572 Tías, Las Palmas

### 1. APPLICABLE LEGISLATION AND DATA CONTROLLER

This Privacy Notice is issued pursuant to Regulation (EU) 2016/679 of 27 April 2016 (General Data Protection Regulation – GDPR) and Ley Orgánica 3/2018, of 5 December, on the Protection of Personal Data and Guarantee of Digital Rights (LOPDGDD). The Data Controller (Responsable del Tratamiento) is Franco Lambertenghi, N.I.E. Y7779033X, Camino Lugar de Abajo 2, E-35572 Tías, Las Palmas (Spain), contactable at [info@villapergolas.com](mailto:info@villapergolas.com).

### 2. DEFINITION OF PERSONAL DATA

As “Personal Data” we must understand any information concerning an identified or identifiable natural person. This includes, among others, name, surname, postal and electronic address, telephone number, Passport/ID and tax numbers, date of birth, sex and nationality.

### 3. PURPOSES AND LEGAL BASIS OF PROCESSING

We process your personal data for the following purposes, each resting on the legal basis indicated below:

(a) Performance of the holiday rental contract (booking confirmation, check-in/check-out management, payment administration, damage deposit handling): legal basis – Art. 6(1)(b) GDPR (contract performance).

(b) Compliance with Spanish law obligations: registration of guest data with the Ministerio del Interior pursuant to Real Decreto 933/2021 of 26 October 2021 (within 24 hours of arrival); retention of accounting and tax records pursuant to Spanish tax legislation: legal basis – Art. 6(1)(c) GDPR (legal obligation).

(c) Website analytics – collection of browsing data (IP address, browser type, OS, language settings, pages visited) for the purpose of improving the Website’s functionality and security: legal basis – Art. 6(1)(f) GDPR (legitimate interests of the Data Controller in maintaining a secure and efficient website). You may object to this processing at any time by contacting [info@villapergolas.com](mailto:info@villapergolas.com).

(d) Direct marketing communications (newsletter, promotional offers related to Las Pergolas Villa Rural): legal basis – Art. 6(1)(a) GDPR (your freely given, specific and informed consent). Consent is entirely optional and may be withdrawn at any time without affecting the validity of the rental contract. This purpose is independent of and separate from the contractual purposes listed above.

You are not subject to any decision based solely on automated processing, including profiling, that produces legal or similarly significant effects concerning you (Art. 22 GDPR).

We inform all users of the non-mandatory nature of providing certain personal data, except where required for reservation or legal compliance purposes. Failure to provide mandatory data may prevent us from providing the requested services.

### 4. DISCLOSURE OF YOUR PERSONAL DATA TO THIRD PARTIES

In order to provide our services, we engage third-party data processors (Encargados del Tratamiento) such as booking and payment management platforms, e-mail and website hosting providers, accountants and IT technicians. All such parties process your data strictly on our instructions and have entered into appropriate data processing agreements ensuring GDPR compliance.

Under Spanish law (Real Decreto 933/2021), we are obliged to transmit certain guest data to the Ministerio del Interior – Ses.Hospedajes (<https://sede.mir.gob.es/opencms/export/sites/default/es/procedimientos-y-servicios/hospedajes-y-alquiler-de-vehiculos/>) within 24 hours of arrival. This constitutes a legal obligation under Art. 6(1)(c) GDPR.

Certain third-party service providers (e.g. booking platforms or payment processors) may be established outside the European Economic Area. In such cases, data transfers are carried out on the basis of an adequacy decision by the European Commission, or subject to appropriate safeguards such as Standard Contractual Clauses (Art. 46 GDPR). Details of the applicable transfer mechanism are available upon request at [info@villapergolas.com](mailto:info@villapergolas.com).

We do not sell or rent your personal data to third parties for their own marketing purposes.

## **5. RETENTION PERIODS AND SECURITY MEASURES**

In the case of enquiries or requests for information that do not result in a booking, we delete all personal data after 1 year.

In the case of services rendered, we retain personal data for 5 years to comply with Spanish tax obligations (Ley General Tributaria), and for 3 years for the purposes of the Real Decreto 933/2021.

We implement appropriate technical and organisational measures to protect your personal data against accidental or unlawful destruction, loss, alteration, unauthorised disclosure or access. Paper records are kept in a locked cabinet; electronic records are stored on password-protected, regularly updated systems. The Website uses HTTPS encryption.

## **6. YOUR RIGHTS**

Under GDPR and LOPDGDD you have the following rights with respect to your personal data: right of access (Art. 15); right to rectification (Art. 16); right to erasure (Art. 17); right to restriction of processing (Art. 18); right to data portability (Art. 20); right to object (Art. 21); right to withdraw consent at any time (without affecting the lawfulness of processing prior to withdrawal). To exercise any of these rights, please send an email to [info@villapergolas.com](mailto:info@villapergolas.com).

There may be certain data (e.g. data required by the tax authorities and the Ministerio del Interior) that we are legally unable to erase during the applicable retention period.

If you consider that the processing of your personal data infringes applicable data protection law, you have the right to lodge a complaint with the competent supervisory authority. In Spain, this is the Agencia Española de Protección de Datos (AEPD), C/ Jorge Juan 6, 28001 Madrid – [www.aepd.es](http://www.aepd.es).

## **7. COOKIES**

The Website may use cookies and similar tracking technologies to improve the user experience and collect analytics data. In accordance with Directive 2002/58/EC (ePrivacy) as implemented in Spain by the LSSI-CE, cookies requiring consent will only be set upon your acceptance via the cookie banner displayed upon your first visit to the Website. For further information, please refer to the Cookie Policy available on the Website.

## **8. CHANGES TO THIS PRIVACY NOTICE**

This Privacy Notice was last updated on June 2026 and may be amended from time to time to reflect changes in applicable law or our data processing practices. We recommend that you review this notice periodically. Where changes affect processing operations based on your consent, we will notify you separately and obtain your renewed consent where required. For any queries regarding this Privacy Notice, please contact us at [info@villapergolas.com](mailto:info@villapergolas.com).